

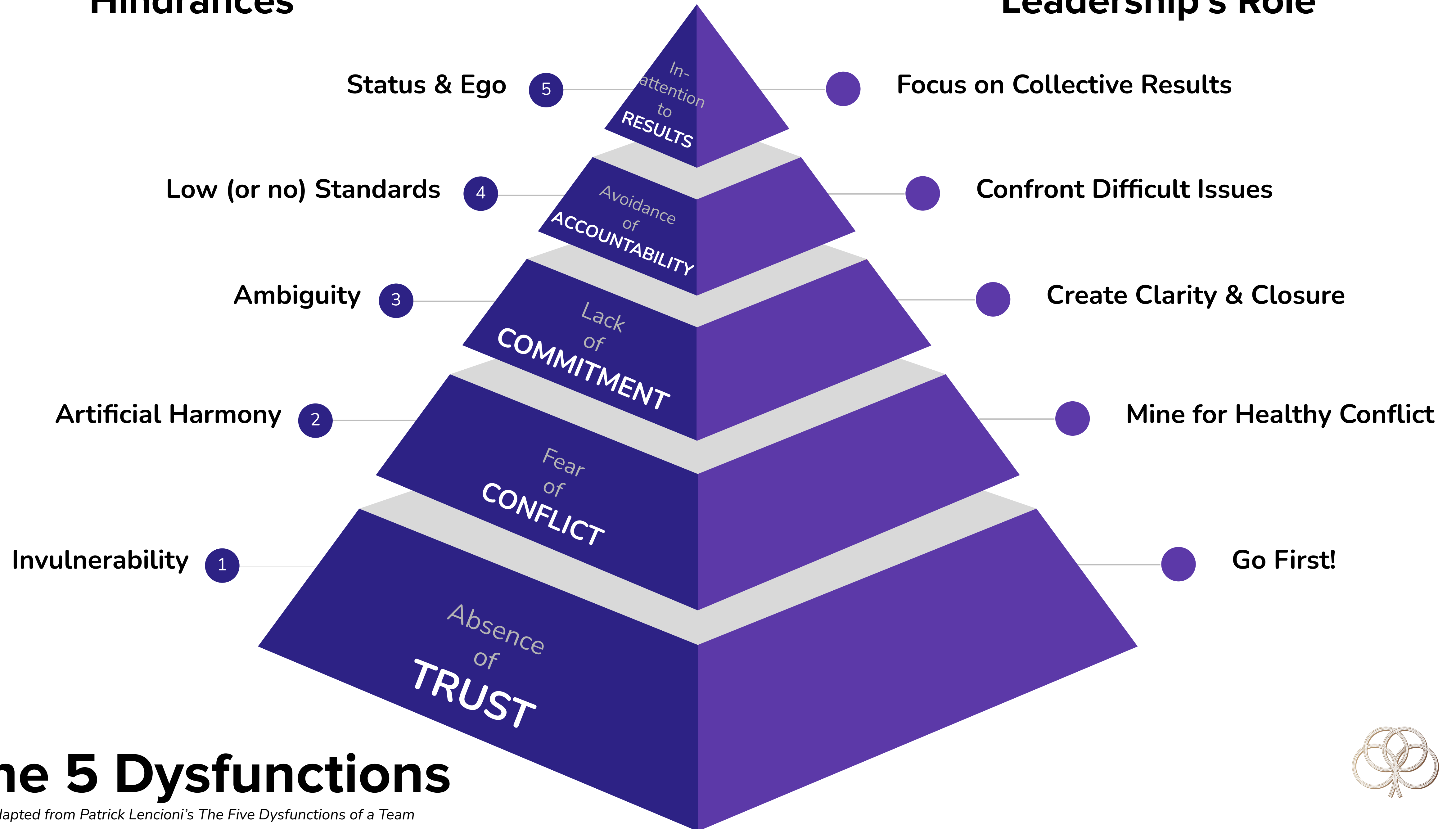
# MASK Principles

## Frameworks & Models



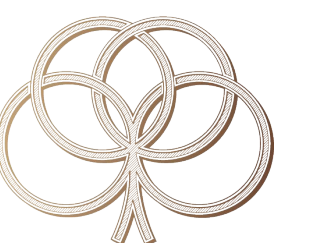
# Hindrances

# Leadership's Role

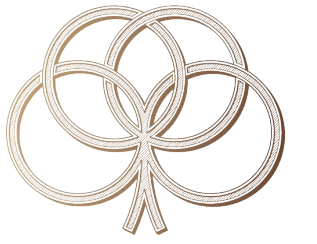


# The 5 Dysfunctions

Adapted from Patrick Lencioni's *The Five Dysfunctions of a Team*



# The Triangle of TRUST™



## Vulnerability

- Can challenge & **ask for help/input**
- High **empathy & emotional intelligence** (E.Q.)
- Can publicly **admit mistakes** w/o **fear of retaliation**

**OUTCOME: SAFETY**

## Transparency

- Share key data **openly/honestly/frequently**
- **Clarity** of goals, roles, & responsibilities
- **Authenticity** with no spin

**OUTCOME: UNITY**

## Consistency

- **Competency** breeds true excellence
- **Fairness**; no favourites or special “clubs”
- Actions mirror **words**

**OUTCOME: COMMITMENT**

